



Code of Kindness for Patients, Parents, and Visitors

Greensboro Pediatricians strives to provide a safe and healthy environment for staff, visitors, patients, and their families, Greensboro Pediatricians expects *visitors, patients, and accompanying family members* to refrain from unacceptable behaviors that are disruptive or pose a threat to the rights or safety of others.

The following behaviors will not be tolerated and may result in your removal from the facility and your dismissal from the practice:

- Inappropriate behaviors in person or through written, verbal, or electronic communication, including but not limited to the following: Profanity, harassment, offensive or intimidating statements, gestures, or threats of violence of any kind.
- The use of social media to inappropriately address concerns or to disparage the practice or of staff. All patients are encouraged to contact the office with any concerns.
- Possession of firearms or any weapon other than law enforcement.
- Physical assault, arson, or attempt to inflict bodily harm.
- Behaving in a manner as if under the influence of drugs or alcohol.
- Attempting theft or intentionally damaging equipment or property.
- Falsification of notes and other documentation.
- Racial or cultural slurs or other derogatory remarks associated with race, language, or sexual orientation.
- Requests that would constitute illegal or unethical behavior on the part of Greensboro Pediatricians.

We also ask that all parents and accompanying adults supervise the children in their care.

If you experience or witness any of these inappropriate behaviors, we ask that you please report it to any staff member.